



# CECILIE GLIMSAGER

## PROFILE

Outgoing, curious, empathic and open-minded person, who loves variation, new experiences, learning and tidiness.

Hobbies: Japanese language, movies, podcasts, reading, visiting cafés and trying new things

## LANGUAGES

Danish ★★★★★★  
English ★★★★★☆  
Japanese ★★★★★☆

## CONTACT

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Address: Kanagawa, Japan

## WORK EXPERIENCE

### Nordic Connection K.K. / DCCJ

Assistant  
6 months, September 2019 - February 2020

- Wrote articles and shared news through Wix/Facebook
- Created newsletters with Mailerlite
- Assisted under DCCJ events by registrering participants, setting up props and taking pictures
- Did quality check of the Danish "Bo Bedre" magazine to sell in Japan
- Wrote sales letters to new potential customers

### Disney Store Copenhagen

Cast Member / Sales Assistant  
1 year and 8 months, 2017 to 2019

- Was trained in the Disney guest service principles
- Shared magical moments and Disney trivia with guests
- Achieved over 70 percent in "Talk-Up" (upsell) daily at the till
- Worked together with a team of primarily foreign colleagues
- Interacted with tourists in both English, Swedish, Norwegian and Japanese

### Hotel Cabinn Scandinavia

Front Desk Clerk  
3 months, summer of 2016

- Performed the check-in and check-out of hotel guests
- Managed phone calls and online reservations
- Helped guests by answering questions and giving directions
- Learned about hotel safety and handling responsibility

## EDUCATION

### Copenhagen University

Bachelor in Japanese Studies, 2011-2016

- Studied the Japanese language intensively for 4 years
- Studied subjects such as Japanese culture, history and society
- Went twice on exchange in Japan
- Taught as an assistant Japanese teacher for one semester in 2015

### Waseda University

Exchange stay, 5 months, 2012-2013

- Studied the Japanese Language intensively
- Studied elective subjects such as Comparative Cultural Studies and Noh Performance Art

### Ritsumeikan Asia Pacific University

Exchange stay, one year, 2014-2015

- Studied elective subjects such as Japanese Popular Culture, Gender Studies, Intercultural Communication and Cultural Anthropology
- Studied and did group work with many different nationalities
- Was funded by the Heiwa Nakajima Foundation 1-year scholarship

## MAIN SKILLS

- Fluent in Danish and English, conversational level in Japanese
- Strong interpersonal skills and sales competences
- Good interpersonal skills towards people with different nationalities or cultural backgrounds
- Proficient in Microsoft Office, Wix, Mailerlite, social media management and photo-editing
- Naturally a tidy and detail-oriented person